

CENTRAL SHENANDOAH HEALTH DISTRICT COVID-19 VACCINE UPDATE



February 19, 2021

WHAT'S NEW THIS WEEK

Virginia Statewide COVID-19 Vaccine Pre-Registration System: Virginia launched a statewide vaccine pre-registration system on Tuesday, February 16th. All Virginians, regardless of phase phase eligibility, can pre-register for the COVID-19 vaccine at vaccinate.virginia.gov.

- **Note:** If you completed the CSHD "Request for Individual Vaccine Survey," "COVID-19 Vaccine General Vaccine Information Survey," "Solicitud para Vacunación Individual," "Formulario de encuesta del COVID-19 para el público en general," or you called the health department and gave your information via phone, your information has been transferred to the new system. You can check that your information is in the system by going to vaccinate.virginia.gov, selecting "Pre-Registration," and then "Check the List."
- **Who should pre-register?** Anyone interested in getting the COVID-19 vaccine. The Central Shenandoah Health District is currently focusing vaccination efforts on certain groups in Phase 1b, and it may be awhile before everyone has access to a COVID-19 vaccine. That being said, it is a good idea to get pre-registered now!
- **Do I need to pre-register on vaccinate.virginia.gov if I already signed up for the CSHD waitlist?** All individuals who have previously filled out a survey or form or signed up for a waitlist to be vaccinated through their local health district will be automatically imported into the new statewide system. Individuals will maintain their current status in the queue, and will be able to search that they are in the new system. Visit vaccinate.virginia.gov and select "Check the List" to see if you are pre-registered.

SIGN UP FOR YOUR FREE COVID-19 VACCINE

[Vaccinate.Virginia.gov](https://vaccinate.virginia.gov)

Or call 1-877-VAX-IN-VA 7 days a week, 8 a.m. – 8 p.m. Available in English and Spanish. Call-back service in 100+ languages. TTY service.



**VACCINATE
VIRGINIA**

- ✓ **GET INFORMATION** on how vaccines work and why they are safe.
- ✓ **GET PRE-REGISTERED** to put your name on the list.
- ✓ **GET VACCINATED** —when it's your turn, we'll contact you to schedule your vaccine.



Virginia COVID-19 Vaccine Information Call Center: The Virginia COVID-19 Vaccine Information Call Center was launched on Wednesday, February 17th. Virginians can call **1-877-VAX-IN-VA (1-877-829-4682)** to pre-register for the vaccine, ask questions about the vaccine, and to confirm that they are on the waitlist for the vaccine. The call center is open from 8:00am-8:00pm, 7 days a week.

Delayed Vaccine Shipment: CSHD postponed some COVID-19 vaccine clinics this week because this week's

vaccine shipment was delayed due to nationwide inclement weather. The district is monitoring the situation on how delayed vaccine shipments due to inclement weather may affect future COVID-19 vaccine clinics and has plans to adjust clinic schedules or postpone appointments as necessary. Occasionally there are circumstances that are out of our control that may result in the rescheduling of clinics. CSHD will communicate with all individuals whose appointments may be impacted by this situation and we will work with them to promptly reschedule their appointments. Anyone who has a scheduled vaccine appointment through PrepMod with a date and time for a COVID-19 vaccine with the Central Shenandoah Health District has a COVID-19 vaccine allotted for them. CSHD recognizes that this is inconvenient for many community members and we appreciate your patience as we work through this situation.

For the VDH press release, please visit the website [here](#).

Who We Vaccinated This Week: In partnership with our healthcare partners, this week we vaccinated:

- Phase 1a healthcare workers
- Group home staff and residents
- Assisted living facility staff and residents
- Homeless shelter residents
- Ages 65+

Federal Retail Pharmacy Partnership: The Federal Retail Pharmacy Program for COVID-19 Vaccination was announced last week. It is a collaboration between the federal government, pharmacy partners, and states and territories to increase access to COVID-19 vaccination across the United States. The Virginia Department of Health has partnered with CVS Pharmacy to distribute vaccines to across Virginia. The Central Shenandoah Health District cannot schedule appointments for CVS Pharmacy. Appointments will need to be made [online](#) or by calling 1-800-746-7287. For more information about Virginia's partnership with CVS, please click [here](#).

CSHD is working with our CVS pharmacy in Harrisonburg to provide a list of eligible persons from vulnerable communities in the event that CVS has extra appointment slots due to cancellations or no-shows.

FREQUENTLY ASKED QUESTIONS

I went to "Check the List" and the system asked me for a "Reference Code." Where can I find my "Reference Code?"

If you registered through CSHD's pre-registration surveys, you do not have a "Reference Code" assigned to you yet. You can still lookup that you are on the waitlist by using your name and email/phone number. In the coming weeks, VDH will assign everyone a "Reference Code" and you will receive more information about that via email.

What happens if I can't find my name on the State Vaccine Pre-Registration site?

We are aware of some issues with our data being transferred over. It may take a few days or up to a week for your information to be transferred to the new system. First, try looking up your information using different contact information (phone, emails, etc.). If you have multiple emails, try inputting your different emails. If that does not work, try looking yourself up using your phone number(s). Lastly, if you still can't find your name, email cshdinfo@vdh.virginia.gov and they can confirm that you completed one of the CSHD pre-registration survey and are on the waitlist. If they cannot find your information, you will need to submit a pre-registration survey at vaccinate.virginia.gov.

I received registration from PrepMod and I was unable to make an appointment (I didn't see the email, I had plans, etc.). What happens to my place on the waitlist?

You do not lose your place on the waitlist and we will contact you when there is another vaccine available for you. Please keep an eye on your email and check your spam folders.

I registered for an appointment. What happens in the case on inclement weather?

In the case of inclement weather, we will send out an email notification through PrepMod that your appointment has been postponed. We will also use PrepMod to send further instructions. If you had scheduled appointment for a CSHD clinic, we have a vaccine for you and will reschedule you as soon as possible. If you have an

appointment with another healthcare provider, please work with them to reschedule your appointment.

The two doses of Pfizer-BioNTac vaccine are recommended to be given three weeks (21 days) apart and the two doses of Moderna vaccine four weeks (28 days) apart. However, if that kind of appointment scheduling is not possible, the second dose for each vaccine may be scheduled up to 6 weeks (42 days) after the first dose.

How will I receive registration information?

You will receive an email from the health department or one of our healthcare partners with registration information. We share our waitlist with our healthcare partners. If you receive an email from the health department, the email will come from an email address that ends in virginia.gov. We are using "PrepMod" as our registration system. If you do not have internet or email and called the health department to get on the waitlist, we will call you and register you over the phone.

Please only complete registration links that are sent directly to you by the health department or our healthcare partners. All of our clinics are **by appointment only** and we are using the waitlist to send out registration links. We monitor the list of those who have registered and will cancel your appointment if you are not on the list we sent the registration information to.

ACTIONS YOU CAN TAKE WHILE YOU WAIT

If you are not sure which phase you are eligible to receive the COVID-19 vaccine, please fill out the [VDH COVID-19 Eligibility Tool](#).

Statewide Vaccine Pre-Registration System:

All Virginians can pre-register for the COVID-19 vaccine at vaccinate.virginia.gov OR by calling the Virginia COVID-19 Vaccine information Center at 1-877-VAX-IN-VA (1-877-829-4682).

Everyone should:

- **Talk to your doctor.** Ask your doctor if they plan to provide the COVID-19 vaccine and if you have any concerns about allergies.
- **Follow us on Facebook.** We will post important COVID-19 vaccine updates on our Facebook page.
- **Bookmark our website.** We also post updates on our website, including any press releases we issue.
- **Attend our twice weekly office hours.** Our health education team hosts office hours on Mondays and Wednesdays at 7:00pm. We have Spanish speaking health educators available on every Monday and Wednesday from 6:00pm-6:45pm.

CENTRAL SHENANDOAH HEALTH DISTRICT



COVID-19 VACCINE OFFICE HOURS

Do you have questions about the COVID-19 vaccine? Join our health educators for weekly office hours! These are 45 minute Q&A sessions for the general public to ask questions about the COVID-19 vaccine.

WHEN (English): Mondays from 7:00pm-7:45pm AND Wednesdays at 7:00pm-7:45pm

WHEN (Spanish): Mondays from 6:00pm-6:45pm AND Wednesdays at 6:00pm-6:45pm

HOW: Join by phone

CALL IN AT: 1-844-992-4726

ACCESS ID: 132 173 5589

When asked for an attendee ID, press #

Dial the number above and enter the access code when prompted. Please mute upon entry and unmute when you have a question.

QUESTIONS? Email cshdinfo@vdh.virginia.gov



CENTRAL SHENANDOAH HEALTH DISTRICT



HORAS DE OFICINA PARA EL TEMA DE LA VACUNA DEL COVID-19

¿Tiene preguntas sobre la vacuna del COVID-19? ¡Únase a nuestros educadores de salud en el horario de oficina semanal! Estas son sesiones de 45 minutos para preguntas y respuestas abierto al público en general para que hagan preguntas sobre la vacuna del COVID-19.

Cuando (Español): Lunes de 6:00pm a 6:45pm y los miércoles de 6:00pm a 6:45pm

Cuando (Inglés): Lunes de 7:00pm a 7:45pm y los miércoles de 7:00pm a 7:45pm

Como: Únase por teléfono

Llame a: 1-844-992-4726

Número de Acceso: 132 173 5589

Cuando se le solicite el número de asistente, presione #

Marque el número de teléfono de arriba e ingrese el código de acceso cuando se le solicite. Por favor silenciar al ingresar y quite el silencio del teléfono cuando tenga una pregunta.

¿Preguntas? Escriba al correo electrónico cshdinfo@vdh.virginia.gov




VACCINATION NUMBERS


We are publishing daily and weekly data on the number of vaccines we administered and the populations we vaccinated. The daily vaccine numbers can be found on our [website](#) and [Facebook page](#).

These numbers only reflect COVID-19 vaccinations performed by the Central Shenandoah Health District and are not a reflection of total COVID-19 vaccines given within the health district and are approximate as of date received. For total COVID-19 vaccine distribution numbers, please visit the [VDH COVID-19 Vaccine Dashboard](#). The snap shot for last week is below and can also be found on our website.

Note on weekly total: CSHD plans our clinics week to week, with vaccines earmarked for specific clinics and populations. Sometimes, not all of our vaccines are used in a week, but our goal is to get it out into arms as fast as possible, therefore we make sure to use those leftover doses in clinics the following week and increase the vaccination capacity for that week. Furthermore, CSHD worked with the Virginia Department of Health COVID-19 to gain access to vaccines that may have not been earmarked for immediate use in community vaccination efforts. The common mission of all partners working on vaccine response is to get vaccines out to priority groups as quickly as possible.

CSHD COVID-19 Vaccination Efforts - Week of February 8th






Vaccine Planning Considerations:

It is important to take the following into consideration when looking at district vaccine distribution efforts:

- The distribution of vaccine from the federal government to Virginia has been limited, which has affected the ability of local health departments and community partners to obtain vaccine to offer to priority groups.
- We expect vaccine availability to be limited over the next few months.
- CSHD is working with our local healthcare partners to increase our community capacity to vaccinate individuals in Phase 1b.



Total COVID-19 Vaccines Given by CSHD

15,150

*as of 2/12/2021

The data provided only reflects COVID-19 vaccinations performed by the Central Shenandoah Health District and are not a reflection of total COVID-19 vaccines given within the health district.

Planned Vaccination Efforts This Week:

PHASE 1A:

- EMS
- Phase 1A catch-up

PHASE 1B:

- Group Home Staff & Residents
- K-12 staff
- Persons 65 year+

Planned Vaccination Efforts Next Week:


PHASE 1A:

- Phase 1A catch-up

PHASE 1B:

- K-12 Staff
- Persons 65 year+
- Homeless shelters

Date	Daily Number of COVID-19 Vaccines Distributed by CSHD
Mon, Feb 8	480
Tues, Feb 9	120
Wed, Feb 10	880
Thurs, Feb 11	80
Fri, Feb 12	490
Weekly Total	2,050



DON'T FORGET-STAY VIGILANT!


COVID-19 is in our community. To stop the spread, everyone should continue to:

- Wear a face mask when around people you don't live with
- Avoid social gatherings and keep 6ft. distance between you and others
- Wash your hands and cover your cough

It is crucial that **everyone** takes these prevention measures, even after you get vaccinated!

Central Shenandoah Health District:

- Our district comprises of 5 counties and 5 cities: Rockingham, Augusta, Rockbridge, Bath & Highland Counties Harrisonburg, Staunton, Waynesboro, Lexington, Buena Vista Cities
- Due to the differences in populations and resources in the five counties and five cities that make up the district, some areas may move into the different vaccination phases faster than others. We should also expect overlap in the phases as we work through the vaccination process.



The COVID-19 vaccine is here, but we still need to focus on flattening the curve.

Watch your distance | Wash your hands | Wear a mask



If you haven't already, [click here to sign up for our COVID-19 newsletter!](#)

You can unsubscribe to these emails by clicking "Unsubscribe" below the newsletter.

